



800 NE Oregon St. Suite 370 Portland, OR 97232 Voice: 971-673-0300

FAX: 971-673-0278

www.healthoregon.org/imm

August 3, 2017

Joseph Edwards 815 NW Naito Pkwy Apt 411 Portland, OR 97209

Dear Mr. Edwards,

I am writing to let you know that on July 27, 2017, ALERT IIS incorrectly shared your immunization record with your medical provider. The information sent contained your name, date of birth, and immunization record including data on immunizations you have received and which immunizations are currently due.

I am letting you know about this because in January 2017, you officially requested that ALERT IIS seal your immunization record.

Our policy states that adults age 18 years and older have the right to request that their record be either sealed, so authorized users (medical providers) cannot access it, or purged from the information system altogether. Records that are sealed can later be unsealed by the patient and they can be used in the case of a declared public health emergency. Purged records are deleted from the system. Purged information cannot be recovered.

Honoring your request is very important to us. I am taking steps to ensure this doesn't happen again. The ALERT IIS team is committed to ensuring the privacy and confidentiality of all records. If you have questions, please call me, Jenne McKibben, ALERT IIS Director, 971-673-0294 or toll free through the ALERT IIS Help Desk at 800-980-9431.

Sincerely,

Jenne McKibben ALERT IIS Director

Oregon Health Authority

Immunization Program



ALERT IIS
800 NE Oregon Street, Suite 370
Portland, Oregon 97232
Phone: (800) 980-9431
Fax: (971) 673-0276
Web: WWW.ALERTIIS.ORG
Email: ALERTIIS@STATE.OR.US

# ALERT Immunization Information System (IIS) Request for Sealing of Adult Record / Purging of Adult Record

Note – This form may be used only for adults age 18 years and over. Requests for sealing of children's records must be submitted on form DHS AL521.

In accordance with Oregon Revised Statute 433.098 and Oregon Administrative Rule 333-049-120, adults over the age of 18 years have the right to have their immunization record in the Immunization Information System (IIS) either purged or sealed at their discretion.
PLEASE SELECT HOW THE RECORD SHOULD BE HANDLED (choose one option only):
SEALING – When a record is sealed, all immunization and demographic information is kept on file. If additional information is reported, the record will continue to be updated. However, the information will not be released to any authorized user without a signed release of information form from the patient. In a declared public health emergency, information about a patient may be released to public health officials responding to the emergency.
PURGING – When a record is purged, all immunization information is deleted from the record and no information will be released to any authorized user, for any reason. However, certain pieces of demographic information must be kept on file in order to assure that any additional immunization information reported be deleted as soon as possible. Information from a purged record cannot be recovered.
Name: Social Edwards  Address: SISNIN MATO PROW City: PORTLAND State: O.R. Zip: 97307  Date of Birth: William Mother's Maiden Name: (used for verification purposes)  Copy of photo ID with current address:  Driver's License State Issued ID Card Passport* U.S. Military ID Card  If using a passport, please include a piece of mail with current mailing address.  Signature: Submit completed form and a photocopy of both sides of your photo ID by mail to:  ALERT IIS  Attn: Record Update  800 NE Oregon St. Ste. 370, Portland, OR 97232
800 NE Oregon St, Ste. 370, Portland, OR 97232

DHS form AL520 Revised May 2010

organization Oregon Immunization Program • user Amanda Timmons • role ALERT S Administrator  Mother's First Name and Maiden Last Name assist in the patient deduplication process. While the saved without this information, please attempt to locate and add it to the patient's record Patients  Patients  Patients  Patient record successfully saved	record was
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manage patient enter new patient merge patients upload list	
check roster status Personal Information manage roster list	Save
Immunizations * Last Name EDWARDS * Gender Male V	Recommend
manage immunizations  * First Name IOSEPH CON (On 5%)	eports
reminder / recall check reminder status  Middle Name  Medicaid ID	Cancel
check reminder list manage custom letters  Suffix  Birth Order  (for multiple births)	
cocasa extract * Birth Date Birth Country UNITED STATES V	
vaccine eligibility * Mother's Maiden Birth State	
check vaccine elig Last	
doses administered Name Birth County	
group patients check group status assessment report	
check assessment Last Updated by Oregon Immunization Program on 01/06/2017	
benchmark report Patient AKA (0) To check benchmark	
ad hoc list report Organization Information	
ad hoc count report ad hoc report status  Patient Information	
billing report request Address Information To theck billing report	*
provider report Responsible Persons (2) 🐨	
check provider status accountability report  Patient Comments (0)	
request Patient Notes (0) Check accountability	
report Lock Record/Purge Immunizations	
Inventory manage inventory manage orders  Lock Record  □ Purge Immunizations	
manage transfers  shipping documents  Copyright © 1999 - 2017 State of Wisconsin. All rights reserved.  transaction summary	
manual orders manage ndc	
inventory count list	
vtrcks export vtrcks import	
vtrcks import status	
Maintenance manage schools manage physicians	

School Access manage list find student

view patient report

manage clinicians

manage data exchange

manage interstate dx

vital data exchange

submit hmo data

submit hmo query

organizational extract

custom flat file layouts

custom csv file layouts

Data Exchange

exchange data

check status

Job monitor

Query Only



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# What is ALERT IIS?

ALERT IIS is Oregon's statewide immunization information system. ALERT assists medical providers and their patients by consolidating all immunizations into one record, regardless of where the immunization was given. This allows patients to have a lifetime immunization record in a centralized place, which prevents the need to repeat immunizations because of missing documentation. Documentation of immunizations is often required for attending school, traveling and in some occupations.

### Who can see my record?

Access to ALERT IIS is strictly controlled by Oregon statute. Authorized users include medical clinics, local health departments, the Division of Medical Assistance Programs, insurance companies, colleges, schools and child care centers. Authorized users are restricted to accessing information only for their own patients or students, assured by requiring detailed demographic information to conduct a patient search.

#### What if I don't want my record shared?

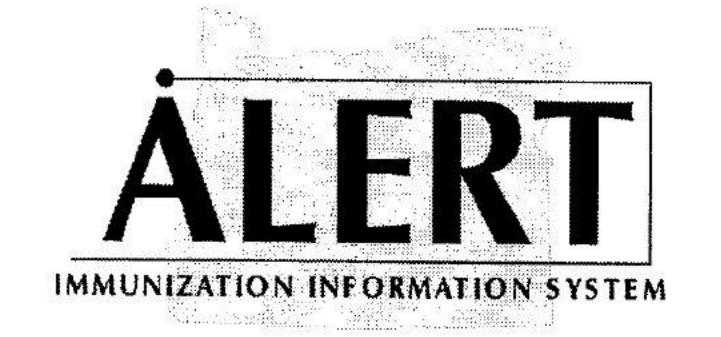
Adults over 18 years of age have the right to request that their record be either sealed, so authorized users cannot access it, or purged from the information system altogether. Adults can request this by completing the following form and mailing it, along with a photocopy of a driver's license, state ID card, passport or U.S. Military ID Card. Please use an ID that has your current address on it.

## Why do you need a copy of my photo ID?

We need to verify the identity of the adult requesting to have their record sealed or purged. We will send a notice to the address that is on the identification once we have executed the request, within 30 days of receiving the completed paperwork.

## Can I get a copy of my record?

To receive a copy of your unsealed record, call ALERT customer service line at 1-800-980-9431. Once a record is locked it cannot be released, even to authorized users. A sealed record can be unsealed only by the adult who sealed the record by sending in a request with a copy of photo ID. Purged records have been deleted and cannot be recovered.



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Name:
Address: City: State: Zip:
Date of Birth:
Mother's Maiden Name:
(used for verification purposes) Copy of photo ID with current address:
Driver's License State Issued ID Card Passport* U.S. Military ID Card * If using a passport, please include a piece of mail with current mailing address.
Signature:

DHS form AL520 Revised May 2010